



Durban House

Our home is your home



Providing the best service, care,
and facilities *for your loved ones*

www.durbanhouse.co.uk

Welcome to Durban House

“At Durban House, our difference is that we’re a nurse-led care home, so our approach focuses on meeting the healthcare needs of our residents. But more than that, our team of exceptionally caring staff also build close relationships with our residents, so we can tailor care specifically to their requirements and create an environment that enhances their wellbeing. We want people to move in here, carry on living life and feel that this is their home.”

Richard Adams
Chief Executive Officer.

Nurse-led care with a personal touch

Durban House is situated about a mile or so away from Romsey town centre and offers excellent accommodation for nursing, dementia and end of life care.

Durban House Nursing Home gives a feeling of 'home from home' and focuses on providing a more homely and intimate environment rather than a hotel style way of living. This means that Durban House has a very relaxed atmosphere where everyone feels welcome.



OUR TEAM

Our highly-skilled nurse-led team are absolutely committed to providing residents with the best possible care. We understand the decision to place a loved one in a care home can be difficult for a number of reasons. We pride ourselves on offering guidance and advice throughout this process. Building trusting relationships with our residents ensures that our care goes hand-in-hand with respect and friendship. With a specialist focus on complex nursing, our team also work closely with GPs to ensure we meet the changing health needs of our residents. This means that we are perfectly placed to provide caring and knowledgeable support as people move towards their end of life.

OUR AIMS

- Situated at the heart of the local community, we make it our goal to ensure our residents maintain their connection with the community and get the most out of their life.
- In order to help our residents to stay active and independent for as long as possible, we work tirelessly with them and their families to achieve this.
- We want to be a home for life, so our nursing team have the flexibility to respond to the changing needs of our residents, enabling them to enjoy the right care as their needs evolve.

Talk to us today to find out how we can help care for your loved one.

Call **01794 512332** or visit www.durbanhouse.co.uk



Care at the heart of your community

Durban House offers a range of care services to meet the needs of every resident. Alongside specialist nursing care, dementia care and care for older people, we also offer respite care – so whatever your needs, or the needs of your loved one, we can tailor the care we provide.

DEMENTIA CARE

Specialist support for people with dementia

Increasingly common in older people, our team are proficient in caring for, and enhancing, the life quality of people with dementia.

We work closely with families to support residents with mild to moderate conditions. Whether people have been diagnosed with Alzheimer's Disease or one of the other less common types of dementia, we are here to help.

NURSING CARE

Expert care for complex health needs

Our team of nurses provide quality, 24 hour care for people with more complex health and rehabilitation needs. Supported by our care team, we pride ourselves on getting to know and keeping a close eye on each of our residents, with a primary focus on providing nursing care for every day or end-of-life, that is personalised, compassionate and professional.

RESPITE CARE

Short term care you can rely on

Durban House offers short stay care for people who need some support in between leaving hospital and returning home, or when family members, who usually provide care, are away on holiday. Our team offer the nursing care required in a friendly and welcoming home-from-home environment.

Talk to us today to find out how we can help care for your loved one.

CARE FOR OLDER PEOPLE

Looking after the needs of older people

Often referred to as personal or social care, residential care services are provided by our team for residents, who may no longer be able to live alone or no longer wish to live alone at home. From washing and dressing to supporting mealtimes and the administration of medication, our team build trusting relationships with residents to understand the exact care they need.

All our services are delivered by our team of nurses and carers who work closely with support staff to provide a holistic approach to care and a commitment to attention to detail that's second to none.



Call **01264 773737** or visit www.durbanhouse.co.uk

An enriched environment

ACCOMMODATION

The heart of the Home is the old house – ‘Durban’s’ – which dates from the turn of the last century. Over the years the house has benefited from 2 extensions, the most recent of which provides a number of rooms with ensuite facilities and access directly into the garden.

We’ve been providing a warm and friendly home for residents for many years – and we look forward to welcoming you and your family.

WELLBEING & ACTIVITIES

We’re proud of our extensive programme of activities here at Durban House. This programme is organised and led by our Activities & Wellbeing coordinators, who plan a wide selection of events, so there’s always something to look forward to.

From day trips to local places of interest to arts and crafts afternoons, from singers who visit our Home to themed days, there’s something for everyone. But it’s not just about entertaining our residents. We know that taking part in a broad range of activities, and being able to continue with lifelong hobbies and interests, keeps our residents active and can help them live a more stimulating life.

We consider ourselves to be one big family at Durban House. But we also warmly welcome the families of our residents to visit at any time – and this includes children and pets.

Talk to us today to find out how we can help care for your loved one.



“

Our nurse-led staff genuinely put the happiness of our service users at the heart of everything they do”.

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33 Woodley Lane, Romsey SO51 7JL

How can we help?

We provide a service that really makes moving into care the right decision for you and your family.

Call **01794 512332** or visit
www.durbanhouse.co.uk

Registered with CARE QUALITY COMMISSION

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